UNIVERSITY OF BANJA LUKA
FACULTY OF MEDICINE
Department of Nursing

School year	Subject	Subject code	Study programme	Study cycle	Year	Semester	Number of students	Number of groups for practical part
2026/2027	Communication in Health Care		Nursing	1	1	I		

LECTURE PLAN AND SCHEDULE

Week	Lesson	Topic unit	Day	Date	Time	Location	Hour	Lecturer
I	L1	Introduction to Communication					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
II	L2	Verbal communication					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
III	L3	Non-verbal communication					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
IV	L4	Empathy and the significance of empathy in communicating with patients and their families					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
V	L5	Communication culture and professional behavior					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
VI	L6	Barriers to communication					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
VII	L7	Specificities of communication in health care (individuals with limited communication abilities)					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
VIII	L8	Communication with particularly sensitive groups (individuals with					1	Prof. Nataša Pilipović-Broćeta M.D., PhD

		physical disabilities)						
IX	L9	Communication with particularly sensitive groups (individuals with mental disabilities)					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
X	L10	Communication with particularly sensitive groups (children, adolescents, and the elderly)					1	Prof. Nataša Pilipović-Broćeta M.D., PhD
XI	L11	Difficult patient. Communication with patients with mental disorder					1	Prof. Suzana Savić M.D., PhD
XII	L12	Communication in healthcare team/family medicine team and leadership styles					1	Prof. Suzana Savić M.D., PhD
XIII	L13	Communication with community members					1	Prof. Suzana Savić M.D., PhD
XIV	L14	Communication in a crisis					1	Prof. Suzana Savić M.D., PhD
XV	L15	Ethical aspects of communication					1	Prof. Suzana Savić M.D., PhD

PLAN AND SCHEDULE FOR PRACTICAL CLASSES

Week	Practical	Topic unit	Day	Date	Time	Location	Hours	Junior teaching assistant
I	P1	Introduction to Communication					3	Brankica Marković, MD
II	P2	Verbal communication, BATHE technique – role play					3	Brankica Marković, MD
III	P3	Non-verbal communication, SOFTEN technique – role play, cultural differences in non-verbal communication					3	Brankica Marković, MD
IV	P4	Empathy and the significance of empathy in communicating with patients and their families					3	Brankica Marković, MD
V	P5	Communication culture and professional behavior. Presentation of Term papers and assessment of communication skills of students					3	Brankica Marković, MD
VI	P6	Barriers to communication					3	Brankica Marković, MD
VII	P7	Therapeutic communication					3	Brankica Marković, MD
VIII	P8	Delivering bad news					3	Brankica Marković, MD
IX	P9	Specificities of communication in health care (individuals with limited communication abilities)					3	Brankica Marković, MD
X	P10	Communication with particularly sensitive groups (children, adolescents, elderly, physically disabled individuals)					3	Brankica Marković, MD

XI	P11	Difficult patient. Communication with patients with mental disorders					3	Brankica Marković, MD
XII	P12	Communication in healthcare team/family medicine team and leadership styles					3	Brankica Marković, MD
XIII	P13	Communication with community members					3	Brankica Marković, MD
XIV	P14	Communication in a crisis					3	Brankica Marković, MD
XV	P15	Ethical aspects of communication					3	Brankica Marković, MD

Prof. dr Nataša Pilipović-Broćeta